

iCHAIR SKY

1.620

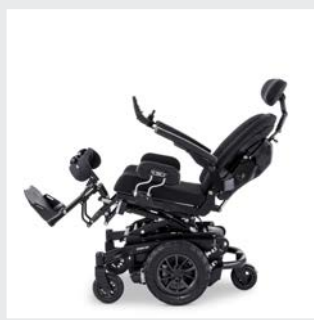


Permissible user weight
140 kg (incl. additional load)

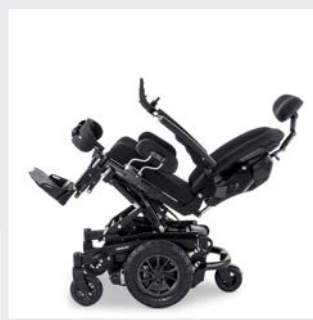




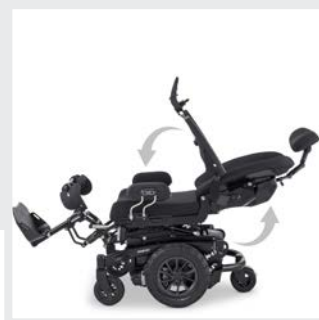
Mid-wheel drive for utmost agility and precise manoeuvring



Memory function records movement patterns and preferred positions



40° tilt for effective pressure relief



Advanced lie-down function with biomechanics for armrests and headrest

EFFICIENCY

- Excellent cost-performance ratio for effective long-term care
- Long lifespan and high durability thanks to the use of highest quality materials
- Individually adjustable to the user's changing needs
- Extensive network of specialist retailers and suppliers ensures a secure supply of spare parts over the longer term
- Service-oriented thanks to open frame design

THERAPEUTIC BENEFIT

- The multifunctional seat unit available as standard enables individual adaptation and offers a wide range of special features. Stand-up function possible from any position
- The memory function enables recording of therapeutically motivated movement patterns as well as initial, end and preferred positions
- The new chassis concept with mid-wheel drive enables utmost turning ability in confined spaces
- The spring-loaded chassis ensures stability, avoids vibrations and establishes continuous ground contact

SCOPE OF USE

- For indoor and outdoor use
- Very agile indoors thanks to mid-wheel drive
- For independent mobility, for permanent and all-day use
- Especially for users with severe functional disorders, such as acquired or congenital tetraplegia, traumatic brain injury, advanced stage muscle diseases (e.g. muscular dystrophy), advanced stage MS sufferers, cerebral palsy, spina bifida.

☐ ORDER☐ COST ESTIMATE☐ CUSTOM DESIGN

Please fax the completed order form to: +49 5733 922 9311 Customer service: +49 5733 922 311

Billing address / Customer ref. no.:

Delivery address:

Consignment / Comments:

MEYRA®

**iCHAIR SKY 1.620**

Permissible user weight
140 kg

All prices subject to VAT at the prevailing rate! Valid from 01.01.2019 – 31.12.2019
Our Terms and Conditions as stated at www.meyra.de/AGB shall apply.

**Specifications**

Seat width ¹⁾	400 – 530
Seat depth	400 – 525
Seat height ^{2) 3)}	450/485/520
Back height	540
Lower leg length ²⁾	250 – 435
Armrest height ²⁾	200 – 350
Length with footrests min.	1,095
Transport length	905
Width, ready to move min.	640
Height without headrest	1,080 – 1,150
Obstacle height	60
Turning radius min. (with footrests)	640
Ground clearance	70

¹⁾ see category Seat width 01

²⁾ to seat pan without seat cushion: Height of seat cushion 60 mm

³⁾ measured with 0° seat angle

⁴⁾ From 100 kg user weight up adjustment of standing angle necessary

⁵⁾ Max. user weight incl. additional load 136 kg for passenger transport by car

WEIGHT IN KG

Min. transport weight empty	173
Max. user weight incl. additional load	140 ⁵⁾
Permitted overall weight	340
Max. additional load	10

PROPERTIES

Speed	6/10
Motor power W	350
Range with battery 60 Ah max.	35
Range with battery 74 Ah max.	40
Permitted uphill / downhill gradient	15 %
Castor / drive wheels	6-7" / 14"
Seat tilt, electrical	40°
Standing angle max. up to ⁴⁾	90°
Back angle electrical ⁴⁾	90 – 180°
	Lift

Dimensions in mm, weights in kg, wheels in inches, speed in km/h
Dimension tolerances ± 15 mm, +/- 2°, data subject to design changes.

☐ Please select by ticking the relevant boxes
Standard version: If no other selection is made, the standard version will be delivered.

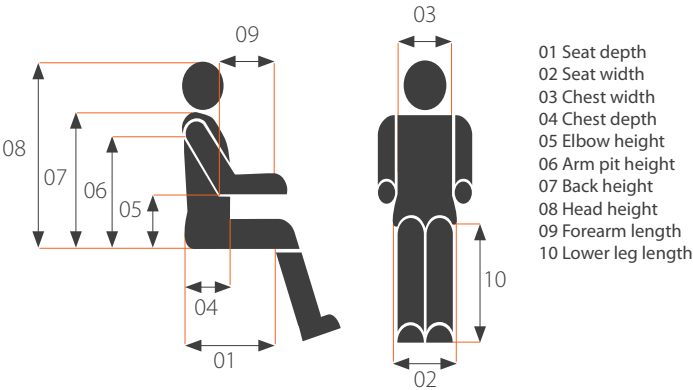
USER DETAILS

First name*:	<input type="text"/>
Surname*:	<input type="text"/>
House no./street:	<input type="text"/>
Postcode:	<input type="text"/>
Town*:	<input type="text"/>
Country:	<input type="text"/>
Date of birth*:	<input type="text"/>
Diagnosis -1-:	<input type="text"/>
Diagnosis -2-:	<input type="text"/>
Tel. (landline):	<input type="text"/>
Tel. (mobile):	<input type="text"/>
eMail:	<input type="text"/>
Order no.:	<input type="text"/>

Please note that fields marked * are mandatory!

BODY MEASUREMENTS (IN MM):
Please refer to the sketches in the enclosed information!

1) Seat depth*:	<input type="text"/>
2) Seat width*:	<input type="text"/>
3) Chest width:	<input type="text"/>
4) Chest depth:	<input type="text"/>
5) Elbow height:	<input type="text"/>
6) Arm pit height:	<input type="text"/>
7) Back height:	<input type="text"/>
8) Head height:	<input type="text"/>
9) Forearm length:	<input type="text"/>
10) Lower leg length*:	<input type="text"/>
Height*:	<input type="text"/>
Weight (kg)*:	<input type="text"/>



I hereby confirm that all details are complete and correct, and that my photos may be passed on to MEYRA GmbH, Meyra-Ring 2, D-32689 Kalletal.

.....
Date/signature

It is hereby confirmed that all details are complete and correct.

.....
Date/signature of the specialist retailer

☐ Please select by ticking the relevant boxes

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00 Chassis / Motor

	CODE	DESCRIPTION		
		Speed	Motor power	Range
<input type="checkbox"/>	115	6 km/h	2 x 350 W	40 km
<input type="checkbox"/>	117*	10 km/h	2 x 350 W	35 km

*incl. TÜV certificate

01 Seat width (Sw)

	CODE	DESCRIPTION		
<input type="checkbox"/>	43	SW 430	Seat width infinitely variable from 400 to 480 mm via armrests and pelvic pelottes (width of seat surface 430 mm)	
<input type="checkbox"/>	48	SW 480	Seat width infinitely variable from 450 to 530 mm via armrests and pelvic pelottes (width of seat surface 480 mm)	

02 Seat depth (SD)

	CODE	DESCRIPTION		
<input type="checkbox"/>	615	SD 400		
<input type="checkbox"/>	788	SD 425		
<input type="checkbox"/>	789	SD 450		
<input type="checkbox"/>	787	SD 475		
<input type="checkbox"/>	792	SD 500		
<input type="checkbox"/>	793	SD 525		

03 Seat height (SH)

	CODE	DESCRIPTION		
<input type="checkbox"/>	41	450 mm		
<input type="checkbox"/>	42	485 mm		
<input type="checkbox"/>	49	520 mm		

04 Castor wheels and options

	CODE	DESCRIPTION Ø X W		
<input type="checkbox"/>	152	7"		

Options for 7" castor wheels

<input type="checkbox"/>	900	Puncture-proof tyres		
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☐ Please select by ticking the relevant boxes

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05 Drive wheels

CODE	DESCRIPTION
<input type="checkbox"/> 460	14" drive wheels with aluminium rims

Options for drive wheels

<input type="checkbox"/> 846	Puncture-resistant pneumatic tyres
<input type="checkbox"/> 904	Puncture-proof tyres
<input type="checkbox"/> 824	Fender for drive wheels

06 Tyre colour castor and drive wheels

CODE	COLOUR
<input type="checkbox"/> 908	Black (wear-resistant), rim anthracite
<input type="checkbox"/> 909	Grey, rim anthracite

Note: Tyres consist of a rubber compound which may leave permanent marks or be hard to remove from some surfaces (e.g. plastic, wooden or parquet flooring, rugs and carpets).

We cannot accept liability for any abrasion damage to flooring.

07 Support castors

CODE	DESCRIPTION
<input type="checkbox"/> 352	Frame with rear rocker arm and a centrally suspended double support castor for maximum manoeuvrability
<input type="checkbox"/> 690	Frame with rear rocker arm and two laterally suspended support castors, ideal for using single panel ramps

08 Sitting and standing functions

CODE	DESCRIPTION	SEAT TILT	STANDING ANGLE	LIFT
<input type="checkbox"/> 4937	Multifunction module incl. memory-function with stand-up and lie-down function, seat tilt and seat lift*		up to 90° ¹⁾	200 mm

¹⁾ from 100 kg user weight up adjustment of standing angle necessary

* It is recommended to use the Easy Memory Box (Item No. : 1084696) for optimal adjustment.

☐ Please select by ticking the relevant boxes

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09 Seat options

CODE	DESCRIPTION
<input type="checkbox"/> 4933 ¹⁾	Thigh pelottes Infinitely variable width and length adjustment
<input type="checkbox"/> 4274	Rail mounts on seat
<input type="checkbox"/> 4948	Advanced lie-down function with bio-mechanical lowering of armrest by 45° and biomech. headrest
<input type="checkbox"/> 4934	Stand-up ride 3 km/h

¹⁾ Thigh pelottes only in conjunction with CODE 4274 rail mounts

10 Cushion covers and options

CODE	DESCRIPTION
<input type="checkbox"/> 237	Textile cover, black
<input type="checkbox"/> 254	Softline imitation leather incontinence cover, anthracite
<input type="checkbox"/> 948	With seat and back cushion
<input type="checkbox"/> 727	Without seat and back cushion for external seating systems

11 Back

CODE	DESCRIPTION
<input type="checkbox"/> 25	electrical back adjustment 90° to 150°

12 Back options

CODE	DESCRIPTION
<input type="checkbox"/> 659	Chest strap for stabilising torso
<input type="checkbox"/> 589	Four-point belt
<input type="checkbox"/> 913	Headrest standard, suitable for transport in disabled transport vehicles
<input type="checkbox"/> 956	Headrest with side support
<input type="checkbox"/> 814	One-piece push bar
<input type="checkbox"/> 4946	Lumbar support, foam
<input type="checkbox"/> 4947	Lumbar support, inflatable

☐ Please select by ticking the relevant boxes

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13 Armrests

Please observe the marked functional properties!

1 = swing-away 2 = height-adjustable 3 = width-adjustable 4 = depth-adjustable

CODE	DESCRIPTION	1	2	3	4
<input type="checkbox"/> 24	Padded armrest, swivel up, angle, height and width adjustable	●	●	●	●

Armrest options

CODE	DESCRIPTION
<input type="checkbox"/> 4422	Armrest fixation in initial position

14 Legrests

Central legrest with footrest

Please note that the central legrests are not detachable. The footplates are angle-adjustable and can be folded up.

CODE	DESCRIPTION	LEGREST ANGLE	LOWER LEG LENGTH (LLL)
<input type="checkbox"/> 4935	Central legrest, electrical angle adjustment, incl. footplate, ergonomic length compensation	up to 170°	250 - 435 mm ¹⁾

Please observe the height of the seat cushion: +60 mm

¹⁾ With FSH 450 mm LLL max. 365 mm, with FSH 485 mm LLL max. 400 mm, with FSH 520 mm LLL max. 435 mm

15 Legrest and footrest options

CODE	DESCRIPTION
<input type="checkbox"/> 316	Knee pads, centrally guided with lateral moulding (detachable)
<input type="checkbox"/> 4698	Knee pads, laterally guided with strap and quick fastener (detachable)
<input type="checkbox"/> 945	Calf pad
<input type="checkbox"/> 822	Shoe holder straps (pair)

16 Battery and chargers

CODE	DESCRIPTION
<input type="checkbox"/> 513	Maintenance-free batteries 60Ah (20 h)
<input type="checkbox"/> 5158	Maintenance-free batteries 73Ah (20h)
<input type="checkbox"/> 732	Charger 8 A for 60Ah
<input type="checkbox"/> 733	Charger 12 A for 73Ah

☐ Please select by ticking the relevant boxes

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17 Lighting

CODE	DESCRIPTION
<input type="checkbox"/> 932	Active LED lighting

18 Control modules and accessories

CODE	DESCRIPTION	CONTROL
<input type="checkbox"/> 702/398/678	Power/adjustment/control module R-NET with large 3.5" LCD colour display and light sensor	8 actuators
<input type="checkbox"/> 4795	Immobiliser, key only in conjunction with R-Net	
<input type="checkbox"/> 839	OMNI II environmental control for special controls only in conjunction with R-Net	
<input type="checkbox"/> 4615/4597	External adjustment buttons for directly selecting and activating five seat functions, also while driving, mounted on the control module side	
<input type="checkbox"/> 4615/4599	External adjustment buttons for directly selecting and activating five seat functions, also while driving, mounted on the opposite side to the control module	

Options for control module

CODE	DESCRIPTION
<input type="checkbox"/> 74	Mounted right
<input type="checkbox"/> 60	Mounted left

19 Control module bracket

CODE	DESCRIPTION
<input type="checkbox"/> 4859	Control module bracket, length-adjustable
<input type="checkbox"/> 851	Control module bracket for attendant (control module can be switched from front to back) Only in conjunction with one-piece push bar CODE 814
<input type="checkbox"/> 4860	Control module bracket, length and height-adjustable, swing-away to the side (e.g. at table)
<input type="checkbox"/> 4874	Protection bracket for control module VR2 and R-NET, not in conjunction with OMNI II environmental control CODE 839



Please select by ticking the relevant boxes

Standard version: If no other selection is made, the standard version will be delivered.

20

Special control modules and special controls

CODE	DESCRIPTION
<input type="checkbox"/> 4789	Additional control module with priority function for attendant incl. mounting on back tube (only in conjunction with CODE 814)
<input type="checkbox"/> 4660	Tabletop with cut-out (central) for control module, mounted to swing away to the right
<input type="checkbox"/> 4661	Tabletop with cut-out (central) for control module, mounted to swing away to the left
<input type="checkbox"/> 543	External on/off switch, green, diameter 63 mm for users unable to use the control module but-tons easily or as emergency stop function for attendant.
<input type="checkbox"/> 596	as for code 543, yellow, diameter 63 mm
<input type="checkbox"/> 778	as for code 543, green, diameter 30 mm
<input type="checkbox"/> 779	as for code 543, yellow, diameter 30 mm
<input type="checkbox"/> 794	Bluetooth PC mouse module
<input type="checkbox"/> 4611	MicroPilot zero-displacement joystick, only in conjunction with OMNI II environmental control CODE 839
<input type="checkbox"/> 4600	MicroPilot zero-displacement joystick including mount and handrest, only in conjunction with OMNI II environmental control CODE 839
<input type="checkbox"/> 4612	MicroGuide displacement joystick, only in conjunction with OMNI II environmental control CODE 839
<input type="checkbox"/> 4601	MicroPilot displacement joystick including mount and handrest, only in conjunction with OMNI II environmental control CODE 839
<input type="checkbox"/> 4940	Neck band bracket in conjunction with code 4611 or code 4612
<input type="checkbox"/> 4613	TouchDrive module only in conjunction with R-Net, Code 702 and OMNI II environmental control CODE 839

Special control modules and special controls often have to be adapted and can therefore generally not be finished products. Positioning and programming must be carried out with the involvement of the user or by a technician at the user's premises. Other special controls are possible on request.

Joystick attachments

CODE	DESCRIPTION
<input type="checkbox"/> 553	Tetra fork, vertical
<input type="checkbox"/> 556	Tetra fork, horizontal
<input type="checkbox"/> 734	Tetra fork, horizontal, adjustable to hand width
<input type="checkbox"/> 4589	Mushroom grip
<input type="checkbox"/> 4590	Ball grip
<input type="checkbox"/> 4591	T-grip
<input type="checkbox"/> 4593	Stick grip
<input type="checkbox"/> 4594	Knob
<input type="checkbox"/> 4595	Softball

☐ Please select by ticking the relevant boxes

☐ Standard version: If no other selection is made, the standard version will be delivered.

21 Frame colour

CODE CHASSIS FRAME

<input type="checkbox"/>	207	matt black
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Accent colours

CODE RIM INSERTS / DRIVE WHEELS

<input type="checkbox"/>	207	matt black structure (without rim inserts)
<input type="checkbox"/>	212	polar white
<input type="checkbox"/>	186	magic blue
<input type="checkbox"/>	227	red metallic
<input type="checkbox"/>	180	lemon reflex
<input type="checkbox"/>	214	sun yellow

Rim inserts possible with 14" wheels.

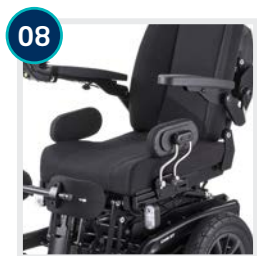
22 Wheelchair accessories

CODE DESCRIPTION

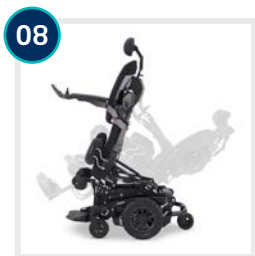
<input type="checkbox"/>	906	Rearview mirror right
<input type="checkbox"/>	927	Rearview mirror left
<input type="checkbox"/>	2676	Rear marking tape
<input type="checkbox"/>	676	Rear marking plate
<input type="checkbox"/>	833	Retainer strap with buckle
<input type="checkbox"/>	4646	Therapy table swing-away to the side
<input type="checkbox"/>	590	Abduction wedge
<input type="checkbox"/>	781	USB charger socket
<input type="checkbox"/>	782	Mount for mobile phone holder, not in conjunction with OMNI II environmental control CODE 839

Date:

Signature:



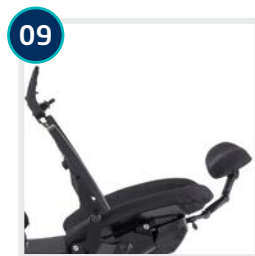
CODE 43/48



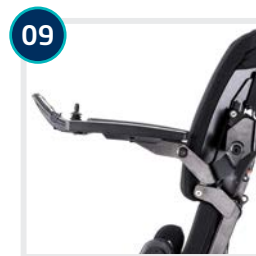
CODE 4937



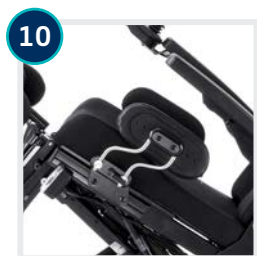
CODE 4934



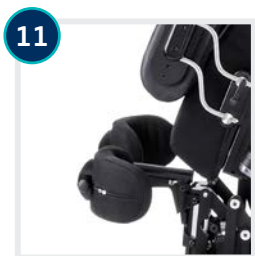
CODE 25



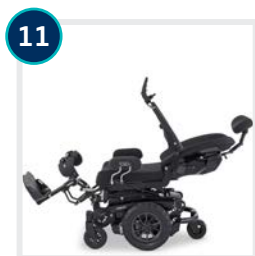
CODE 24



CODE 4933/4274



CODE 316



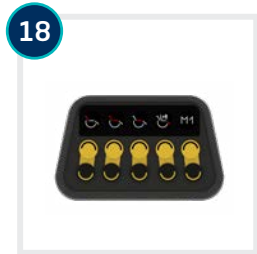
CODE 4935



CODE 932



CODE 702/398/678



CODE 4615

1. GENERAL – SCOPE

1.1. The following General Terms and Conditions of Delivery and Trade (GTC) for MEYRA GmbH shall apply to all contracts concluded with customers of the company. They shall also apply to all future transactions with the customer, even in the absence of a separate new agreement.

1.2. The customer shall accept that the General Terms and Conditions of MEYRA GmbH are binding on the present contract and also on all future contracts. Terms and conditions of the customer or third party shall not apply. MEYRA GmbH shall not be subject to such terms and conditions, even if they are not expressly excluded in individual cases.

1.3. These General Terms and Conditions shall only apply if the customer is an entrepreneur (s. 14 of the German Civil CODE), a legal entity under public law or a separate fund under public law.

2. OFFER, CONCLUSION OF CONTRACT

2.1. Offers from MEYRA GmbH are subject to confirmation and non-binding unless expressly designated as binding.

2.2. MEYRA GmbH may accept orders or commissions from the customer within 14 days of receipt with an offer confirmation in text form.

2.3. The contract shall be concluded by means of the offer confirmation in text form; this shall also apply to any changes or additions to the orders.

2.4. We retain our rights of ownership and copyright with respect to all documents delivered to the customer in association with placing of the order. These documents may not be disclosed to third parties without our express written consent. Should we not accept the customer's offer within the period stipulated in section 2.2, these documents are to be returned to us without delay.

3. PRICES

3.1. Prices are calculated exclusively in euros. All prices are net prices. Value added tax at the respective statutory rate is to be paid in addition.

3.2. Unless otherwise stated to the contrary in writing, our prices are ex works, excluding packing and shipping. The costs of packing and shipping shall be invoiced separately.

3.3. Insofar as list prices are used as a basis, the price list valid at the time the order is placed shall apply. Price changes shall be permitted if there is a gap of more than four months between conclusion of the contract and the agreed delivery date. Should salaries or material costs increase in the period up to completion, we shall be entitled to increase the price appropriately in accordance with the cost increases. The customer shall be entitled to withdraw from the contract only if the price increase significantly exceeds the increase in the general cost of living between the time of the order and of delivery.

3.4. In follow-up orders, MEYRA GmbH shall not be held to the prices in a previous contract.

3.5. Should the order value fall below a limit of € 150.00 net goods value, a minimum-order surcharge of € 9.50 including freight component shall be levied.

4. SHIPMENT, PASSING OF RISK

4.1. The place of delivery shall be the registered premises of MEYRA GmbH insofar as nothing has been expressly agreed to the contrary.

4.2. If the goods are shipped to the customer at this location, the risk of accidental loss or accidental deterioration of the goods shall transfer to the customer as soon as the goods (including partial deliveries) have been handed over to the charge of the third party responsible for shipping. This shall apply irrespective of whether the goods are shipped from the place of performance or who bears the freight costs.

4.3. Should claims for transport damage or losses be asserted against MEYRA GmbH, the customer must note the damage on the shipping documents or, in the event of losses, create a record without delay which is to be shown to us within one week.

4.4. Insurance against transport damage shall only be taken out at the express request and expense of the customer.

4.5. In the event of delayed handover or shipping for which the customer is responsible, the risk shall pass to the customer upon notification of the shipment's readiness for shipping.

4.6. Should there be no special instructions from the customer, the choice of transport route and means of transport shall be made by MEYRA GmbH without warranty and liability for the cheapest and fastest shipping method.

5. DATE OF DELIVERY / SCOPE OF DELIVERY

5.1. Proposed delivery periods shall be understood to be probable delivery dates, unless a particular date has been expressly established in writing.

5.2. If the parties have agreed a delivery period, this shall commence from the date of the order confirmation. The delivery period shall be deemed to have been observed if, prior to its expiration, the goods have left the plant or their readiness for shipping has been communicated.

5.3. Compliance with agreed delivery and performance dates requires the timely receipt of all documentation to be provided by the customer as well as the timely provision of all necessary information and the fulfilment of all other obligations by the customer. Should these conditions not be fulfilled in good time, the periods shall be extended appropriately.

5.4. MEYRA GmbH shall not be liable for delays in delivery due to force majeure or other events which, at the time the contract was concluded, were unforeseeable (e.g. strike, operational breakdown, delayed internal supply, transport delay, unfavourable weather, etc.) for which it is not responsible. The delivery period shall be extended for the duration of the obstacle to performance for which MEYRA GmbH is not responsible, plus a reasonable recovery period.

5.5. Should the resulting delay exceed a period of six weeks, both parties shall have the right to withdraw from the contract with regard to the scope of performance.

5.6. MEYRA GmbH shall be entitled to make partial deliveries provided that the partial delivery can be used by the customer within the scope of the contractual provision, the delivery of the remaining goods is guaranteed and the customer does not incur any additional costs as a result.

6. PAYMENT

6.1. Invoice amounts shall be paid in full within 30 days of receipt of the invoice into one of the bank accounts stipulated by us. However, where the invoice is not for the delivery of spare parts or repairs, the customer shall be entitled to a discount of 2% if payment is made within eight days of receipt of the invoice.

6.2. Cheques and bills shall only be accepted with express agreement. Acceptance is conditional on performance. Invoice corrections via cheques and bills are subject to payment. Values are taken on the day on which we finally have the proceeds at our disposal.

6.3. Should the customer fail to make the payment on the due date, any outstanding amounts shall be subject to interest at 8% above the respective base rate per annum. We reserve the right to enforce higher damages due to a delay in payment.

6.4. Should the customer default on payment, then all other receivables arising from the same legal

relationship shall immediately become payable without the need for a separate communication.

6.5. The customer shall only be entitled to offset in the event that its counterclaims have been legally established or are undisputed. The customer shall only be entitled to exercise a right of retention insofar as its counterclaim is based on the same contractual relationship.

6.6. MEYRA GmbH shall be entitled to assign its claims from deliveries and services.

7. RETENTION OF TITLE

7.1. The goods supplied by MEYRA GmbH shall remain the property of MEYRA GmbH until full payment of all present and future claims against the customer.

7.2. The customer may sell the reserved goods in the ordinary course of business. It is not entitled to make other disposals, in particular chattel mortgages and pledges. The claims of the customer arising from the resale of the reserved goods (including other receivables such as insurance claims or tort claims for loss or damage) shall be assigned to MEYRA GmbH by way of security. MEYRA GmbH shall accept the assignment. The customer shall be entitled to collect the assigned claim as long as it fulfils its payment obligations. In the event that it defaults on payment, we shall be entitled to revoke the collection authorisation.

7.3. Should the reserved goods be processed by the customer, it is hereby agreed that the processing shall take place in the name of and at the cost of MEYRA GmbH as the manufacturer and that it shall immediately acquire ownership or – if the processing is carried out using or in connection with materials from several owners or the value of the processed item is greater than the value of the delivered goods – co-ownership (fractional ownership) of the newly created item in the ratio of the value of the delivered goods to the value of the newly created item. Should MEYRA GmbH lose its ownership through consolidation or commingling or if, in the case of processing, it is not the owner of the delivered goods, the customer shall transfer to MEYRA GmbH in advance an appropriate co-ownership share in the new item equivalent to the proportionate value of the delivered item. MEYRA GmbH shall hereby accept the offer. The delivery shall be replaced by a gratuitous deposit.

7.4. The customer shall be obliged to notify us immediately of access by third parties to the goods delivered under retention of title and to provide us with the information and hand over the documentation required to enforce our rights. At the same time, the customer is to inform the third party without being asked of MEYRA GmbH's ownership. Any costs incurred from this shall be borne by the customer.

7.5. MEYRA GmbH shall be obliged to release the securities due to it at the request of the customer insofar as they exceed the value of the secured claims by more than 20%. The selection of the securities to be released is incumbent upon MEYRA GmbH.

7.6. In the event of a bankruptcy petition relating to the customer, we shall now prohibit the resale or processing of our reserved goods and shall revoke our collection authorisation with respect to the claims assigned to us.

7.7. In the event of delayed payment by the customer, we shall be entitled to demand the immediate return of the reserved goods.

8. WARRANTY / LIABILITY

8.1. The customer must inspect the delivered goods immediately upon delivery. Insofar as it relates to obvious defects or defects that would have been found during a thorough inspection, the customer

must notify us in writing of any complaints within one week of receipt of delivery. After expiry of this period, any liability for such defects is excluded. In the event of concealed defects, warranty claims shall only be valid if we are notified in writing within one week of discovery.

8.2. In cases of defective delivery, we shall have the right to choose to repair the defective item or to replace the defective item with a new delivery. The customer is obliged to provide us the defective product delivered free for inspection and repair. Should the repair or replacement delivery be unsuccessful, should they not be undertaken with a reasonable period or should we refuse to undertake them, the customer may withdraw from the contract or reduce the purchase price. A deadline shall not be required in those cases where it is not required by law.

8.3. The warranty shall be void if the customer modifies the delivery item without our consent or it is changed by a third party and it therefore becomes impossible or unreasonably difficult to rectify the defect. However, in each case, the customer must bear the additional costs resulting from the rectification of the defect.

8.4. The above regulations shall not affect any warranty that we assume on the part of the first user of the rehabilitation equipment.

8.5. Excluded from the warranty is the function-related wear of all items, modules, batteries and spare parts supplied by us as well as the inappropriate or improper storage, use or handling of the products.

8.6. Further claims by the customer, in particular for damages instead of performance and for reparation of any direct or indirect damage – including incidental or consequential damages, irrespective of the legal grounds – shall be excluded. This shall not be the case if MEYRA GmbH has concealed a legal or material defect maliciously or the damage is due to intent or gross negligence on the part of MEYRA GmbH, its legal representatives or vicarious agents or to any negligent breach of essential contractual obligations. Essential contractual obligations are understood to be those where their fulfilment enables the proper execution of the contract and on compliance with which the contracting parties regularly rely or may rely. In the case of damage to property and assets due to negligence, the liability of MEYRA GmbH shall however be restricted to an amount foreseeable in a typical contract. Furthermore, personal injury or damage to health caused by a breach of duty on the part of MEYRA GmbH, its legal representatives or vicarious agents are not excluded.

8.7. Liability under the *Produkthaftungsgesetz* [German Product Liability Act] is unaffected.

9. STATUTE OF LIMITATIONS

Claims by the customer relating to defects shall have a limitation period of two years from handover / delivery of the goods to the customer. With respect to replacement items and repairs, the limitation period shall be one year from handover / delivery of the goods to the customer. Excluded from this are claims for damages due to endangerment of life, personal injury or health and / or claims arising out of damages caused by gross negligence or intent on the part of MEYRA GmbH or its vicarious agents. In such instances, the statutory limitation periods shall apply.

9.1. REPLACEMENT PRODUCT SERVICE

Independent of the warranty, MEYRA GmbH offers customers the opportunity to exchange a defective product for a refurbished product. The following provisions shall apply to the products offered as replacements:

- Replacement products are refurbished and technically in order.
- The defective product must be returned free of charge to MEYRA GmbH within 15 working days.

The returned item shall become our property.

- Should the defective product not be returned, we shall invoice the customer for the replacement item at 95% of the sales price for a new product.
- The returned item must correspond to the replacement product in model and design. The product must also be reusable and may only show wear and tear commensurate with normal use.
- MEYRA GmbH shall determine whether the returned item fulfils the requirements specified above. Should these requirements not be fulfilled, we shall also issue the customer with an invoice for the amount specified above for the replacement product delivered less the residual value of the returned item.

10. PRODUCT SAFETY GUARANTEE

10.1. PRODUCT RECALL

If, due to defects in the goods delivered or to existing legal stipulations, it becomes necessary to have a product recalled, then the Client is obliged to cooperate in implementing such product recall in order to ensure that it can be conducted efficiently. In the event of a product recall, the Client is in particular obliged to inform MEYRA GmbH regarding the whereabouts of the delivery items in the delivery chain (from the Client to end consumer). To this end, the Client must continually document, using appropriate documentation methods, the progress of the goods and provide MEYRA GmbH with such documentation upon request. If the Client supplies the goods to resellers, then it must impose upon such resellers, via contractual provisions, the foregoing duties of cooperation intended to ensure the efficient implementation of a product recall.

10.2. The Client is obliged to have end customers instructed with regard to the handling and use of the delivered products and to have such instruction carried out by trained specialists. If the Client supplies the goods to resellers, then it must impose upon such resellers, via contractual provisions, the foregoing training obligations pertaining to the handling and use of the delivered goods.

11. LIABILITY FOR DESIGN CHANGES

It is important to note that more stringent legal provisions shall apply in the case of custom orders. Design changes to MEYRA GmbH products by the customer or a third party contracted by the customer shall only be permitted if they are in line with the safety requirements and our management has declared its consent in writing in advance. To this end, if requested, a modified model and design drawings are to be made available to us. Should design changes be undertaken without the prior written consent of our management and damage due to the changes is caused to a third party for which we are liable in the external relationship, the customer shall be required to release us in the internal relationship from claims by the third party.

12A. RETURN OF FINISHED PRODUCTS AND MODULES

Goods returned without an accompanying delivery note or invoice copy shall not be accepted. Credit equivalent to 80 % of the net value of the goods shall be granted for goods returned in their original packaging and in mint condition. Excluded from return are items delivered more than three months ago, custom orders, sanitary items, filled batteries and products with a net value of less than € 100.00. Also excluded are custom-made wheelchairs (e.g.: wheelchairs for children or adaptive wheelchairs). The transport risk shall be borne by the sender. Any cleaning and/or disinfection costs incurred in

connection with approved returns will be charged at a flat rate of at least EUR 79 net.

12B. ORDER CANCELLATIONS FOR FINISHED PRODUCTS

12B.1. Order cancellations without the prior agreement of MEYRA GmbH shall not be permitted.

12B.2. Cancellations shall be made in writing.

12B.3. Should an agreement be reached regarding the cancellation of finished products which are ready for delivery, the following shall apply:

- Rehabilitation products shall be credited in full. In principle, orders for custom wheelchairs and sports wheelchairs cannot be cancelled.
- In the event of the cancellation of an order for adaptive wheelchairs, 20% of the net value shall be retained to cover costs.

The cancellation fee for electric wheelchairs and scooters is 5%. The cancellation fee for standard and lightweight wheelchairs is 10%.

12C. COLLECTION / DISPOSAL

Our prices do not include the costs for collection and disposal of complete old equipment from users other than private households. On request, and against reimbursement of the costs incurred, we are able to organise the collection and recycling / disposal of such equipment, provided it was purchased from us. Returns without the prior agreement of MEYRA GmbH are not possible.

13. USE OF PERSONAL DATA

We shall be entitled to save and process internally any personal data of the customer falling within the scope of the statutory provisions, in particular the General Data Protection regulation.

14. JURISDICTION, APPLICABLE LAW, SEVERABILITY CLAUSE

14.1. Unless expressly agreed to the contrary, the place of performance shall be the premises of MEYRA GmbH in Kalletal-Kalldorf.

14.2. The jurisdiction for all disputes arising out of the contractual relationship shall be determined by our headquarters in Kalletal-Kalldorf. We shall also be entitled to take action against the customer within its jurisdiction.

14.3. The law of the Federal Republic of Germany shall apply excluding the UN Convention on Contracts for the International Sale of Goods.

14.4. Should individual provisions of these General Terms and Conditions be wholly or partially void or ineffective, the validity of the remaining provisions shall remain unaffected.